
Re: Unsolicited telemarketing of shingles vaccination by the Hazelwood Clinic

Elizabeth Hart <elizmhart@gmail.com>
To: clinical@hazclin.com.au

Wed, Jul 2, 2025 at 6:00 PM

For the attention of:
Geoff Martin
Hazelwood Clinic

Dear Geoff, I was surprised today to receive a call from a nurse at the Hazelwood Clinic inviting me to come in for shingles vaccination, apparently I 'qualify' due to my age of 65 years.

It's astonishing that the Hazelwood Clinic is undertaking this telemarketing campaign to promote the shingles vaccine product, I have not consented to receiving unsolicited marketing of medical interventions.

It seems likely that people approached by a medical clinic to receive a medical intervention such as shingles vaccination might automatically bow to this invitation for a medical intervention, **but on what authority is the Hazelwood Clinic promoting this product to people on its register?**

How does marketing medical interventions such as shingles vaccination square with vaccinators' obligation to obtain valid voluntary informed consent for vaccination, as outlined under **Valid consent** in *The Australian Immunisation Handbook*, i.e.

For consent to be legally valid, the following elements must be present:

...It must be given voluntarily in the absence of undue pressure, coercion or manipulation...

...It can only be given after the potential risks and benefits of the relevant vaccine, the risks of not having it, and any alternative options have been explained to the person.

I question if the Hazelwood Clinic's unsolicited shingles vaccination marketing campaign is ethical, particularly bearing in mind the Royal Australian College of General Practitioners is in collaboration with the vaccine industry-funded Immunisation Coalition via "**accredited CPD education to General Practitioners (GPs)**" - see screenshot below.

I suspect patients might be surprised to discover that general practitioners' CPD education on vaccine products is being provided by the Immunisation Coalition, which is **sponsored and supported by vaccine manufacturers** such as Pfizer, Moderna, MSD, Sanofi, CSL Seqirus and others - including GSK, the manufacturer of the Shingrix shingles vaccine product.

Are GPs in the Hazelwood Clinic being educated on vaccine products via the vaccine industry-funded Immunisation Coalition?

Geoff, I suggest the doctors and nurses at the Hazelwood Clinic must be mindful of their moral, ethical and legal obligation to obtain valid voluntary informed consent for vaccination, and consider very carefully the basis on which they press vaccine products upon people registered at the Hazelwood Clinic.

Again, **on what authority is the Hazelwood Clinic telemarketing shingles vaccination to people on its register?**

I request your early response on this matter. This is a matter of public interest and I intend to share this information publicly.

Kind regards
Elizabeth Hart
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RACGP CPD Accreditation

The Immunisation Coalition is now officially approved by the RACGP to offer accredited CPD education to General Practitioners (GPs).

We will continue to offer the latest scientific information, ensuring best practice in immunisation, and optimal clinical outcomes for patients in their care and where possible, award CPD hours to future GP activities.

See our [events](#) for more information.



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